



THE EPS EXPRESS

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QUICK TURN-AROUND AFTER HURRICANE

MIKE PONTIFF - GENERAL MANAGER

Hurricane Laura, a Category 4 hurricane and one of the strongest to make landfall, hit Cameron, Louisiana at peak intensity early August 27. The storm inflicted an estimated \$10 billion in damages on southwestern Louisiana and southeastern Texas.

The EPS Intracoastal City shorebase location sustained extensive damage as well. The office building and two warehouses took on two feet of water, later resulting in an inch and a half of mud. The storm also left behind debris stacked nearly three feet tall on about 75% of the yard.

The EPS leadership team would like to recognize and thank shorebase supervisor, Joel Rogers and his team for working tirelessly to get the Intracoastal City dock up and running so quickly, with very little, if any delay in service to customers. The location was cleared, cleaned and ready to work just three days after the hurricane hit.

"The ICY crew lead by Joel always goes above and beyond for our company and customers," said Shorebase Manager, Corey Doucet. "All customers were very pleased with how soon the facility was operational. I personally heard from two customers about the quick turnaround."

OVERCOMING CHALLENGES IN AN UNPRECEDENTED YEAR

TODD MATTE - PRESIDENT



It's no secret that 2020 has been a year that we will never forget. We have all faced challenges in these unprecedented times, both professionally and personally. The year began with the confusion and distress of the COVID-19 pandemic, coupled with a crash in oil prices in the spring. We lost co-workers and loved ones to the Corona Virus, platforms were shut-in, production and drilling projects came to a halt, and we were faced with lay-offs, furloughs and reduced hours and pay. As if that weren't enough, we were hit with multiple hurricanes in a short amount of time, which caused damage to our employees' homes and impacted EPS's dock operations.

Through these countless challenges, EPS and our employees have done a tremendous job, not just overcoming these trials, but growing together through them as well. Because of the solid team we have built together, we have actually managed to expand our organization during one of the toughest years in our industry's history. This year we added three new divisions to our ever-growing operations with the successful development of our medical services, production services and safety technician services. These additions have more than doubled our personnel count here at EPS!

We would like to thank our employees for their tireless efforts this year and your willingness to ride through these unprecedented times with us, while maintaining positive attitudes. You are the reason that EPS was able to not only survive this year, but actually thrive. We are eagerly awaiting the start of 2021 and the many exciting projects and goals on the horizon.

EPS



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NOW OFFERING COVID-19 SCREENINGS

FRANK STOLTZ
OPERATIONS MANAGER

EPS Phoenix Medical Solutions offers onsite COVID-19 screening and testing 24/7, including basic questionnaire screening per CDC guidelines, antibody testing, as well as polymerase chain reaction (PCR) testing. Screenings are typically performed on everyone scheduled to mobilize to offshore installations in the Gulf of Mexico but can also be done at offices or on location if needed. These services are conducted by experienced medical professionals who are dedicated specifically to screening our clients and their employees. Our comprehensive service package also includes handling logistics, hotel rooms for quarantining, online documenting and positive test practices and procedures.

Now it is more important than ever to ensure the health and safety of your team. Contact us today for more information.



Fourchon Shorebase
516 Adam Ted Gisclair Rd | Golden Meadow, LA | Slip C

WE'VE MOVED!

JANSEN CHERAMIE - SHOREBASE MANAGER

We are excited to announce that our Fourchon, Louisiana shorebase has a new location! With easy access to industry infrastructure and all major U.S. and international shipping ports, our three strategic shorebase locations combined with our highly-qualified industry personnel ensure your project is completed in a timely manner. From integrated logistics support to personnel and compliance services, our crews are focused on safe material handling and minimizing vessel port time for lower expenses and a better bottom line.

Our Fourchon shorebase includes:

- » 500-ft. waterfront / 30-ft water depth
- » Forklifts - 36K lb., 22K lb., and 8K lb
- » 220-ton crane / 110-ft lattice boom
- » 6 acres
- » Parking space for 300 cars
- » 6 office / living accommodations on site
- » Lighted 24 hrs and secured with video surveillance
- » COVID-19 screening at entrance gate



FRANK STOLTZ

GET TO KNOW THE EPS TEAM

Frank joined the EPS team in 2019 with the formation of EPS Phoenix Medical Solutions and serves as Operations Manager. He began his career in 1977 as an EMT and later obtained his paramedic certification. In 1990, Frank began his career in EMS Management as a Field Supervisor, quickly advancing to Senior Field Supervisor, then Operations Manager. He began managing medical services in the oil and gas industry in 2008. Frank has been recognized as a leader in this specialized field of service and has managed medical services domestically and internationally.

"I think the thing that I like most working for EPS is the commitment I see from not only the management team, but the employees working for our clients," says Frank. "I have not been to a jobsite where an EPS employee is contracted and wasn't impressed with their knowledge and work ethic. The management team is experienced, knowledgeable and committed to excellent customer service. We all want to do the right thing when it comes to our employees and customers."

Frank is a father to three grown sons and lives in New Iberia with his wife of thirty-eight years.

SOLVING CUSTOMER CHALLENGES

COREY DOUCET
SHOREBASE MANAGER

EPS dispatcher, Jason Abshire recently received praise for quickly and efficiently solving a problem for one of our customers. A cleaning crew and equipment were set to leave the EPS Intracoastal City dock to clean a tank at the customer's facility, however their boat was unable to tie up to the platform due to the way the stern was built. The customer was considering hiring another boat when Jason suggested utilizing the production field's grocery-run boat which was at the dock and already on payroll. The customer recognized Jason saying

"Thank you for your support! Your communication, quick response and suggestion of change were very much appreciated. Great work!"

Jason Abshire started out as a rigger with EPS and has worked his way up over the many years he has been a part of the team. We would like to recognize and thank Jason for handling this challenge for our customer. This is one of the many reasons EPS has become a go-to service provider for the industry.

COMING SOON!

We are already looking forward to 2021 and kicking the year into gear with the launch of our Wellness Program and our EPSYs (EPS Yearly) Awards program for our employees. These initiatives are an awesome way to keep our employees engaged not only with our organization but also with each other. Both programs will give us avenues to loop our divisions together and give our employees opportunities to learn and understand what is going on in each of our services lines. The more we all work together and understand what we have to offer within each of our divisions, the better representatives we will each be for the company. And, bonus, we will have opportunities to do all of this while we work on our overall well-being!

Look out for criteria for the EPSYs Awards and how to nominate fellow employees for the award. We will choose finalists each quarter and have one grand annual award winner.

Also be on the look-out for the launch of our Wellness Program, which will include information on how to participate, the benefits of participating and the 2021 schedule of wellness challenges! Our program is not just about physical fitness – but rather about mind, body and soul well-being.

Stay tuned in the coming weeks for more information about these two employee programs!



COMPETENCE CREATES CONFIDENCE

BECKY MCMANUS - HR DIRECTOR

We pride ourselves on the strong and proficient safety culture that we have built here at EPS. Our belief is that a safe work environment begins with staffing operations with the most competent field personnel in the industry. This is achieved through our innovative and custom-built competency verification program. Our program gives employees confidence in our company and increases retention and value, while ensuring peace of mind for the clients we are fortunate to partner with.

Our competency evaluations are performed by highly qualified administrators. Each evaluator has an average of three decades of field and industry experience, and is capable of not only assessing competency, but also educating employees during their evaluation. These administrators were also selected for their ability to engage with others in a positive, productive feedback dialog.

EPS's competency verification program is custom-built, so we have the ability to pinpoint and adapt to meet the specific needs of our employees. Data is reviewed regularly to identify trending gaps in evaluations, and we have the capability to create training modules specific to these gaps to increase the skill level of our employees as a whole.

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HSE TECHNICIANS

HUNTER ANDRE
OPERATIONS MANAGER

For more than 20 years, EPS has offered full-service solutions to the oil and gas industry. As demands have continued to grow, we've dedicated ourselves to further diversifying and providing more products and services to meet the needs of our clients. We are proud to announce that we have expanded our service offerings to include HSE technicians with the experience, knowledge and education needed to effectively manage client HSE processes in a real-world environment. They are highly trained and certified in overseeing the health and safety of workers, as well as ensuring compliance with local, state and federal government regulations, industry standards and company guidelines. Some of their duties include performing site audits, accident investigations, inspections, accurate record keeping and use of industry best practices.

EPS' safety technicians have worked in various HSE roles for offshore, land-based and international operations, and are selected and matched specifically to our client's needs and requirements. We maintain a core group of technicians with vast experience in drilling, production, plug and abandonment, construction and seismic operations. Additionally, many hold professional safety certifications from nationally recognized organizations.

For more information about our HSE technicians, contact Hunter Andre at handre@epsteam.com.



AMY HEINZ

HEINZ PROMOTION

EPS is excited to announce the promotion of Amy Heinz to Sales Manager. Amy joined EPS as a sales representative in January of this year, and in her relatively short time here, she has proved to be an invaluable asset to the team. "She has demonstrated her ability to increase sales by additional service lines to existing clients and new clients as well," says EPS General Manager, Mike Pontiff. "Little did we know when she joined us, that the role of a salesperson would dramatically change as a result of the pandemic, however Amy quickly adapted and remained focused on her goals."

Amy has over fifteen years of sales experience in the energy industry and has formed valuable and lasting relationships over the years. "I think what sets EPS apart from the competition is the people – from the very top on down," says Amy. "They set the standards to what's right and best for our clients. AND doing the absolute BEST for our clients is number one for me. It makes selling EPS as a company that much easier."

SAFETY SPOTLIGHT

BENNY WILTZ – HSE MANAGER

We are excited to announce the winners of the 3rd Quarter POINT Program! POINT (Potential Observation Incident Notification Technique) is the name of EPS's Behavior Based Safety Program. Behavior Based Safety is a process by which samples of behaviors, or observations are taken to identify potential hazards, reinforce safe behaviors and to coach improvement of at-risk behaviors. Quality observations are crucial, because the information collected from them is utilized to proactively prevent injury, focus on areas of improvement and implement action plans that will ultimately make EPS a safer company. Congratulations to the winners listed below for their top-quality POINT Observation Cards!



1st PLACE
COREY INNABNIT
PRODUCTION OPERATOR

"While going to operate the crane for a personnel transfer, I noticed that the anti-two block had a pressure leak, so we stopped the crane lift and placed it out of service. We fixed the leak and placed the crane back in service."



2nd PLACE
JOE PATIN
PRODUCTION OPERATOR

"While lowering slop drum using overhead crane, I noticed that the stop bar was not placed across the catwalk to prevent hands from walking under the load. I made everyone aware and lowered rail to prevent employee from walking under load."



3rd PLACE
DERYN BERGERON
FORKLIFT OPERATOR/RIGGER

"Multiple people were giving hand signals while loading a truck. Just stopped the job and talked about how to do it better."

PERSONNEL SERVICES



PRODUCTION OPERATIONS

- » Production Operators & Pumpers
- » Facility Operators
- » Flowback Operators
- » SCADA Technicians
- » Maintenance Technicians
- » Mechanics
- » Electricians & I&E Technicians
- » Supervisors
- » Field Foremen
- » Crane Operators
- » Barge Supervisors
- » Control Room Operators
- » Offshore Installation Managers
- » Ballast Control Operators
- » Well Watch Technicians

SUPPORT PERSONNEL

- » Shorebase Dispatchers
- » Rig Clerks
- » Materials Managers
- » HSE Technicians
- » Regulatory Compliance Techs
- » Yard Foremen
- » Cooks & Galley Hands
- » Clerical
- » Aviation Dispatchers
- » Fueling Technicians

CONSULTANTS

- » Drilling
- » Completion
- » Workover
- » Safety
- » Environmental
- » Construction

SHOREBASE LOGISTICS



- » Material Expediting
- » Dispatching
- » Administrative Support
- » Cost Tracking & Analysis
- » Material Tracking
- » Crane / Forklift Services
- » Shore Base Management
- » Auditing / Costs Analysis
- » Reporting
- » Proper Packaging & Shipping Procedures
- » HSE & Regulatory Compliance

EPS PHOENIX MEDICAL SOLUTIONS

- » Remote Medical Specialists
- » Emergency Medicine Certified Doctors
- » HSE Medics
- » Medics / Clerks
- » HIPAA Compliant Telemedicine
- » HIPAA Compliant Electronic Medical Record
- » Medical Case Management
- » Physician Corporate Medical Services
- » Domestic & International Capabilities



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